

# FEDERAL GOVERNMENT SHUTDOWN

# CalFresh

Due to the ongoing federal government shutdown, CalFresh benefits are expected to be delayed for November.

San Bernardino County is working closely with the California Department of Social Services to provide accurate, timely updates and ensure that CalFresh customers have access to resources and assistance throughout this period.



For additional local resources, please visit the link below.

**Resource Page** 

#### **Outreach to Customers**

Since the early stages of the shutdown, San Bernardino County has maintained open communication with CalFresh recipients, sharing important information about potential impacts to benefits through multiple outreach channels such as:

- Customer-Facing Dashboard (CFD) messaging
- Expanded Customer Support Services, including:
  - Updated Interactive Voice Response (IVR) hold messages on the Transitional Assistance
    Department (TAD) Customer Service Center (CSC) line
  - Extended TAD CSC hours for Saturday, Nov. 1, and Sunday, Nov. 2, from 7 a.m. to 3 p.m.
  - Resource information shared through the Department of Aging and Adult Services Public Guardian (DAAS-PG) and Children and Family Services (CFS) hotlines.
- Press releases and County Update articles
- Social media posts and external website updates
- Informational materials, including flyers and larger A-frame displays, have been placed in TAD lobbies, breakrooms, and outside office entrances, providing:
  - Updates on the government shutdown
  - Frequently Asked Questions (FAQs)
  - Links to resource lists for food access and assistance programs such as Special Supplemental Nutrition Program for Women, Infants, and Children (WIC), food pantries and Inland SoCal 211+, among many others.

### **Outreach to the Community**

San Bernardino County continues to partner with community organizations, schools and agencies to expand access to resources and support for those affected by the shutdown. Collaborative efforts include, but are not limited to, engagement with:

- Local Unified School Districts
- Community colleges
- California State University, San Bernardino
- Loma Linda University
- University of Redlands
- University of Riverside

## **CalFresh Recipients**

San Bernardino County currently serves more than 435,000 CalFresh recipients, all of whom may be impacted by the federal government shutdown and potential benefit delays. The table shows the number of CalFresh recipients by county district.

County District	Recipients
1	121,002
2	64,097
3	73,323
4	48,808
5	122,960
Other	5,509
Total	435,699