SAN BERNARDINO COUNTY

Children and Family Services

2024 SEASON RECAP:

Annual Report

hs.SBCounty.gov/cfs



SAN BERNARDINO COUNTY

Countywide Vision

We envision a complete county that capitalizes on the diversity of its people, its geography and its economy to create a broad range of choices for its residents in how they live, work and play. We envision a vibrant economy with a skilled workforce that attracts employers who seize the opportunities presented by the county's unique advantages and provide the jobs that create countywide prosperity. We envision a sustainable system of high-quality education, community health, public safety, housing, retail, arts and culture, recreation and infrastructure, in which development complements our natural resources and environment. We envision a model community which is governed in an open and ethical manner, where great ideas are replicated and brought to scale, and all sectors work collaboratively to reach shared goals. From our valleys, across our mountains, and into our deserts, we envision a county that is a destination for visitors and a home for anyone seeking a sense of community and the best life has to offer.

COUNTY ADMINISTRATIVE OFFICE
Luther Snoke
Chief Executive Officer

HUMAN SERVICES ADMINISTRATION
Gilbert Ramos
Assistant Executive Officer

BOARD OF SUPERVISORS



Col. Paul Cook (Ret.)
Supervisor
First District



Jesse Armendarez
Supervisor
Second District



Dawn Rowe
Chairman
Supervisor
Third District



Curt Hagman
Supervisor
Fourth District



Joe Baca, Jr.
Vice Chairman
Supervisor
Fifth District

CHILDREN AND FAMILY SERVICES

2024 ANNUAL REPORT

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Director's Message



A Year in Reflection

As we look back on 2024, I'm incredibly proud of the progress our department has made in better serving children and families across San Bernardino County.

One of our most significant accomplishments this year has been our ongoing efforts to reduce caseloads for social workers. By doing so, we've increased the amount of time staff can spend directly with the children and families they serve, where their impact matters most. We also began work on our new Highland Campus, which will house our After-Hours Response Center and Alternative Response Team. As our county's population grows, this new campus represents our commitment to expanding access to services and support for our community.

This year, we've also strengthened our relationships with community partners, foster parents, and families by shifting our focus toward prevention. Through community surveys and collaboration, we've listened to what families say they need to thrive and reduce the need for CFS involvement. This partnership-driven approach is helping us build stronger, more trusting connections across the county.

CFS has also evolved how we connect and communicate with the public. Our Communications Office has expanded our social media presence to share updates, highlight success stories, and increase awareness of available programs and services. We've made community engagement a year-round effort, attending events and showing up in spaces where families live, work, and gather.

Finally, we remain deeply committed to supporting the well-being and growth of our staff. We introduced a Staff Development Day focused on training, learning, and morale-building, while also creating wellness rooms across our offices to encourage staff to take a mental health break when needed. We know this work is demanding, and we want our staff to feel supported in caring for themselves as they care for others.

2024 has been a year of growth, innovation, and connection for our staff, our partners, and the families we serve. Together, we're building a stronger foundation for the future of child and family well-being in San Bernardino County.

Sincerely,



Jeany Glasgow, Director
Children and Family Services



Game Plan:
Mission and Values

OUR **MISSION**

The mission of Children and Family Services is to protect endangered children, preserve and strengthen their families, and develop alternative family settings. Services as mandated by law and regulation, will be provided in the least intrusive manner with a family centered focus. This mission is accomplished in collaboration with the family, a wide variety of public and private agencies and members of the community.

OUR **VISION**

CFS' highest priority is the safety of the children in San Bernardino County, and we will provide our families with high quality customer service in regard to risk assessment, service provision and case plan management to create a safe and sustainable home environment which promotes the emotional, physical and educational well-being of our children.

Who is Children and Family Serivces

Meet the Team



JEANY GLASGOW
Director



JONATHAN BYERS
Assistant Director



MIA MOORE
Assistant Director



MIA SULLIVAN
Deputy Director
Central Region



KRISTIN HINDS
Deputy Director
Western Region



ADRIAN DANCZYK
Administrative Manager
Budget and Administrative Services



JAMIE RICHTER
Deputy Director
Northern Region



VICKI IMBACH
Deputy Director
Initial Response Operations



VALERIE CROYLE
Deputy Director
Placement Resources Division



ROSIE MAYZUM
Deputy Director
Project Management Office



JESSICA CUTHBERT
Deputy Director
System Resources Division



KRISTINE BROWN
Deputy Director
Eastern Region



Our Interventions and Services

Children and Family Services investigates allegations of child abuse and neglect and delivers appropriate interventions and supportive services when allegations are substantiated.

01 **EMERGENCY RESPONSE (ER)**
Emergency Response services are in-person investigations of cases in which children are in immediate danger due to abuse, neglect, or exploitation.

02 **FAMILY MAINTENANCE (FM)**
Family Maintenance works alongside families to ensure children can remain safely at home whenever it best supports the child's well-being.

03 **FAMILY REUNIFICATION (FR)**
Family Reunification services assist parents and guardians in creating a safe and stable environment that allows children to return home when possible.

04 **PERMANENCY PLANNING (PP)**
Permanency Planning takes place when reunification is not possible. The goal is to secure a permanent, stable home (whether through adoption, guardianship, or another permanent living arrangement) to ensure a child's long-term safety and well-being.

05 **SUPPORTIVE TRANSITION (ST)**
Supportive Transition offers guidance, planning, and services to help young adults ages 18 to 20 in Extended Foster Care successfully move into independent adulthood.

Who We Serve



San Bernardino County is home to a large and diverse population of children and youth. Each child brings their own background, culture, and experiences, making our communities vibrant and unique.

Looking at countywide demographics helps us understand the children and families we serve. By knowing more about age, race, ethnicity, and other key factors we can ensure programs and services are designed to meet the needs of all youth in meaningful and culturally responsive ways.

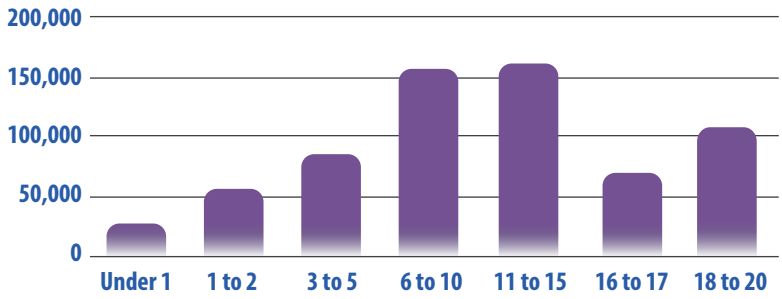
The information on this page provides a snapshot of the children living in our county (2024 Child Population) and helps show the bigger picture of who CFS is here to support.

666,145

Total number of children, youth and young adults age 20 or younger.

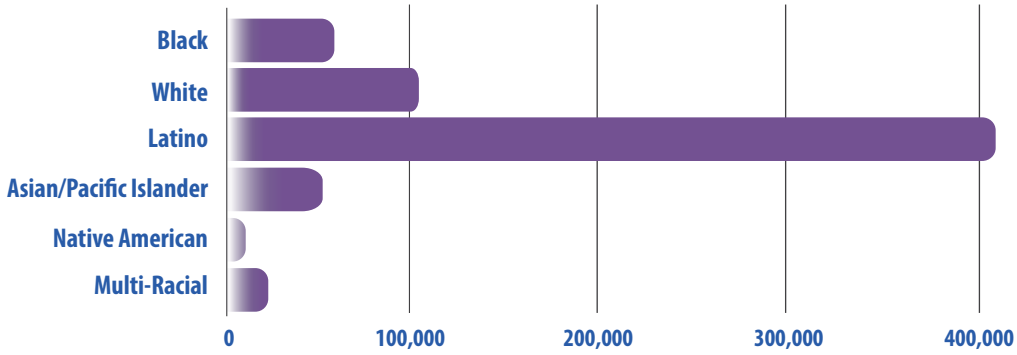
AGE DATA:

Under 1 years Old	24, 795
1 – 2 years Old	52, 204
3 – 5 years old	83, 607
6 – 10 years old	160, 460
11 to 15 years old	164,154
16 – 17 years old	69, 385
18 – 20 years old	111, 540



ETHNIC GROUP DATA

Black	48,784
White	114,765
Latino	427,025
Asian/Pacific Islander	44,151
Native American	1,955
Multi-racial	29,465





What is Child Abuse and Neglect?

Children and Family Services (CFS) responds to a wide range of abuse and neglect cases. Each situation is unique, but the categories below outline the most common forms of maltreatment as defined by law. Understanding these categories helps raise awareness and ensures that children receive the protection and support they need.

SEXUAL ABUSE

Any sexual act forced upon or involving a child. This includes behaviors such as molestation, indecent exposure, inappropriate touching (fondling), rape, or incest. Sexual abuse also includes any situation where a child is manipulated, pressured, or exploited into sexual activity.

EMOTIONAL ABUSE

Non-physical mistreatment, including willfully causing a child to suffer, inflicting mental suffering, or endangering a child's emotional well-being.

GENERAL NEGLECT

The negligent failure of a parent, guardian, or caretaker to provide adequate food, clothing, shelter, medical care, or supervision in cases where no physical injury to the child has occurred.

SEVERE NEGLECT

A heightened form of neglect that directly endangers a child's health and safety. Examples include extreme malnutrition, failure to provide necessary medical treatment, or unsafe living conditions that place the child at serious risk.

EXPLOITATION

Forcing or coercing a child into activities that are beyond their abilities, illegal, degrading, or sexually exploitative.

CHILD AND ADULT ABUSE HOTLINE (CAAHL) - In 2024, CFS received 29,996 allegations of child abuse or neglect. After investigation, 3,750 cases were substantiated, confirming that abuse or neglect had occurred. This shows a decline from 4,363 substantiations in 2023 and 4,531 in 2022, reflecting a steady downward trend.

Of the substantiated cases, 1,743 children entered foster care in 2024. This is lower than previous years, when there were 2,060 entries in 2023 and 2,059 in 2022, demonstrating a continued focus on supporting families and using foster care only when necessary.

These numbers highlight that while allegations remain high, most do not result in substantiations, and only a smaller portion leads to foster care placement. This trend reflects the effectiveness of early interventions, family maintenance services, and community support that help children remain safely in their homes whenever possible.

A Child's Journey Through the Child Welfare System



CHILDREN AND FAMILY SERVICES (CFS) RECEIVES A REFERRAL FOR ABUSE OR NEGLECT

CFS makes one of the following recommendations:

- Home with no services
- In-home supervision, support and services
- Removal from home

The court determines whether the child or children are removed and placed with a relative, with a non-related extended family member, or in foster care.

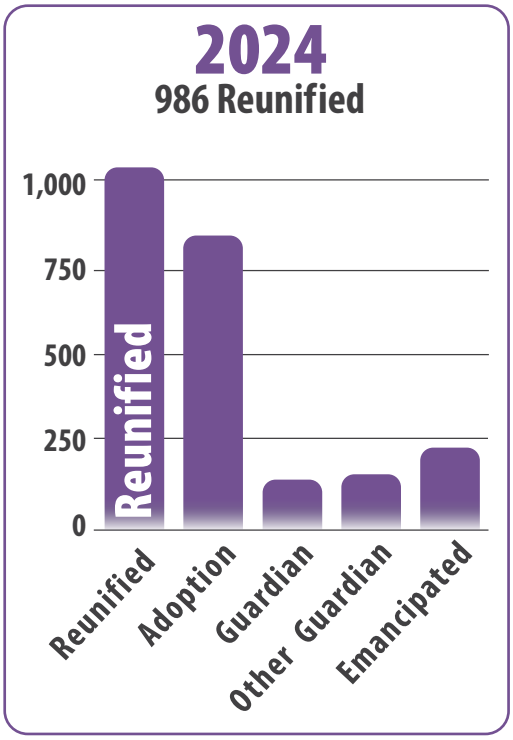
- If removal from home is ordered, the court will determine placement and services while the family works with CFS to develop a permanency plan.
- If the parent or guardian completes the family reunification plan, the child is returned home with a Family Maintenance Plan.
- If the court determines the child cannot return home safely, a plan of adoption or guardianship is implemented or the child may remain in foster care.

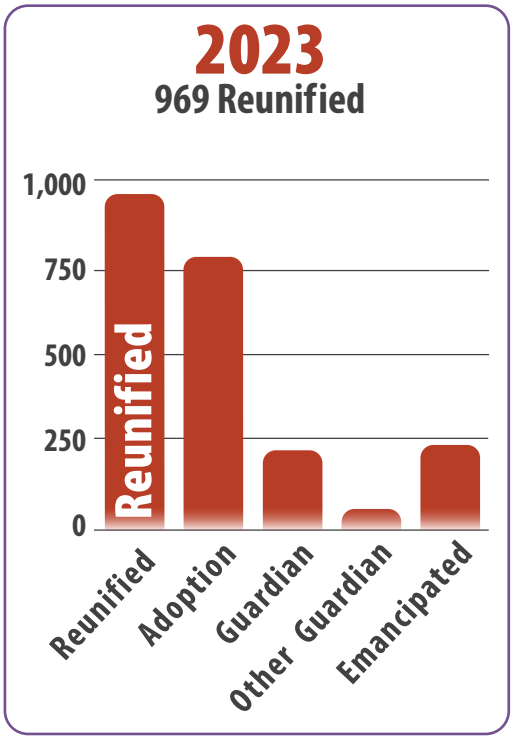


CFS Data Snapshot

Statistics and insights on CFS services, including foster care, adoption and extended foster care, providing a clear picture of the children and youth we serve.

Family reunification is a central goal of the child welfare system. CFS' first priority when children are placed in out-of-home care is to reunite them with their families. Over recent years, data has demonstrated a strong commitment to family reunification efforts. In 2023, 969 families were reunified, and in 2024, 986 families were reunified, both the highest numbers when looking at exits from foster care. These reunifications reflect our ongoing commitment to supporting families every step of the way.





Each reunification represents more than a statistic; it's a story of hope, resilience, and connection. Through our efforts, children are able to return to their families, families are given the resources and support to succeed, and communities play a vital role in supporting these lasting connections.

Foster Care

Foster care provides safe, temporary care for youth until they are reunited with their families or placed in a permanent home.



Placement options in foster care include:

- **Kinship care**: Placement with a relative.
- **Non-Relative Extended Family Member (NREFM) Placement** - NREFM is a placement with a relative beyond the fifth degree or a non-relative with an existing relationship with the children/family.
- **Guardianship** - Guardianship provides a permanent, stable home for youth when reunification with their parents is no longer possible.
- **Resource Family Homes** - Resource Family Homes provide care, supervision, and a supportive environment for children and youth who cannot live with their birth families. These homes are approved either directly by Children and Family Services (CFS) or through a Foster Family Agency (FFA).
- **Foster Family Agencies (FFAs)** - are state–licensed organizations that recruit, train, and support foster families also known as Resource Families.
- **Supervised Independent Living Plans (SILPs)** - Placement for youth ages 18 – 20, living on their own. This placement offers support and supervision.
- **Short-Term Residential Treatment Programs (STRTPs)** – Licensed, privately operated, non-detention facilities that provide services in a group setting to children in need of a higher level of care and supervision.
- **Kin-GAP program** - Permanency for foster children living with an approved relative caregiver by offering guardianship through the Juvenile Court when dependency is dismissed.

Over the past three years, the number of youth in foster care has decreased by 1,309, reflecting a steady decline. This trend highlights CFS's commitment to promoting permanency through reunification, guardianship, and adoption, while prioritizing kinship and family-based placements whenever possible.

Youth in Care (Point-in-Time Count)

- 2022: 5,812 youth
- 2023: 4,751 youth
- 2024: 4,503 youth

Extended Foster Care (EFC)



EFC provides services and support for young adults transitioning from foster care into adulthood, from age 18 until their 21st birthday. Extended Foster Care aims to provide young adults with the stability and resources they need to succeed in school, work, and life. By extending support, youth build the skills, connections, and independence necessary for a successful future.

Extended Foster Care participation continued to grow in 2024, with 92.2% of eligible youth enrolled in the program, compared to 89.4% in 2023. This increase reflects the program's ongoing role in helping young adults access resources, build independence, and prepare for their future.

Among youth who remained in care in 2024:

- 47.5% were enrolled in college or vocational education.
- 44.8% were employed at least 80 hours per month.
- 41.3% were actively working to remove employment barriers.

These outcomes highlight the commitment and resilience of young adults in EFC and the program's role in supporting their progress toward education, employment, and independence.

Legal Guardianship

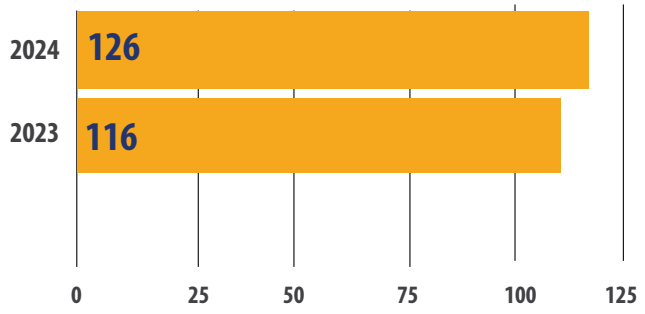
Legal guardianship ensures children grow up in a consistent, supportive home with an adult committed to their well-being. The guardian assumes physical custody through a court order, ensuring that the child receives consistent support, guidance, and protection.

In 2024, 126 youth were placed with a legal guardian, an increase from the 116 youth in 2023. This increase reflects the continued efforts of our staff and community partners to secure permanent, nurturing homes for children in need.





GUARDIANSHIP



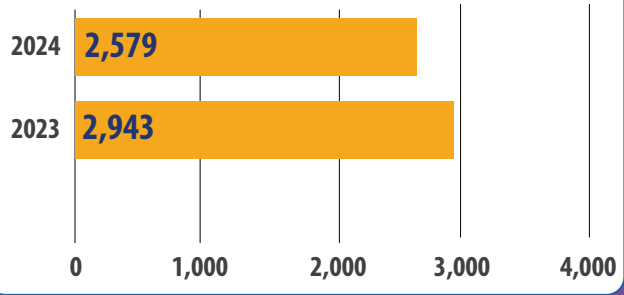
Kinship Placement



Kinship care ensures children live with relatives when it is unsafe for them to remain at home. By keeping children connected to their family networks, these placements provide stability and continuity, allowing children to maintain important family connections and grow in a familiar, supportive environment.

In 2024, 2,579 children were placed in kinship care, slightly fewer than the 2,943 children in 2023. This decrease reflects broader trends, including a lower overall number of youth in care and a higher number of family reunifications.

KINSHIP PLACEMENTS





Each placement continues to demonstrate the strong partnership between families, social workers, and community members in supporting children's well-being.

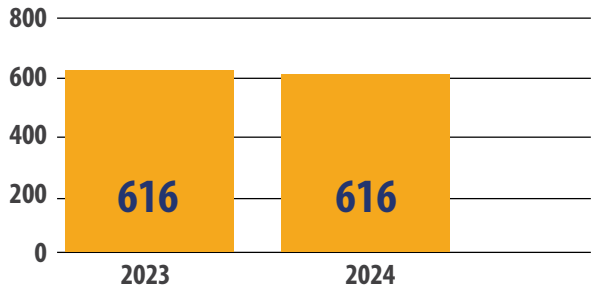
Adoptions



For children in foster care who cannot safely return to their birth families, adoption ensures children have a stable and loving family environment to grow and thrive. Through adoption, children gain the foundation they need to thrive, build strong connections, and envision a future filled with opportunity.

In 2024, 610 adoptions were finalized, slightly fewer than the 619 finalized in 2023. This decrease occurred due to a smaller population of youth in care and increased family reunification. Each adoption, however, represents a unique story of hope and a child finding a home where they are truly valued and supported.

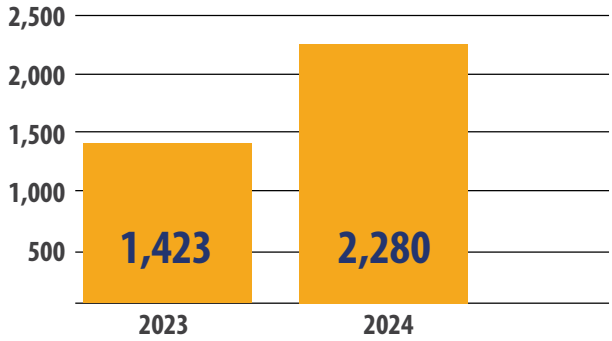
ADOPTIONS FINALIZED





The journey doesn't end with finalization. Post-adoption services are essential in helping families adjust, grow, and succeed together. In 2024, 681 adoptive families received a total of 2,280 post-adoption services. Among these, 2,202 families participated in the Adoption Assistance Program (AAP) assessments, which provide financial support and guidance tailored to each child's needs. These services ensure that adoptive families have the resources and support to navigate challenges, strengthen family bonds, and provide a nurturing environment where children can flourish.

POST ADOPTION SERVICES



Children's Assessment Center Report

An in-depth look at the Children's Assessment Center (CAC), highlighting specialized services and measurable impact.

The Resiliency Institute for Childhood Adversity (RICA) is a trauma-informed pediatric clinic at Loma Linda University Children's Hospital that provides evidentiary medical examinations to support the evaluation of child abuse allegations, along with integrated comprehensive trauma-informed primary pediatric care, mental health services and educational advocacy.

The CAC is a collaborative partnership between San Bernardino County and RICA, offering forensic interviews and evidentiary medical exams. All services are coordinated in a child-centered environment designed to minimize trauma for child victims and their families while fostering resiliency and healing.

Together, RICA and the CAC are strengthening community capacity to respond effectively to child maltreatment, improving early identification of trauma and advancing holistic healing for vulnerable children and their families.

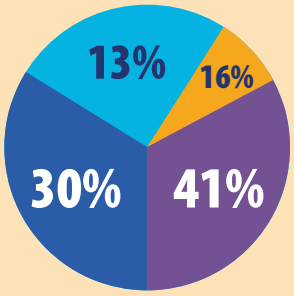
Medical Exams

1,019
forensic

Primary Care

3,502
visits

Exam Types



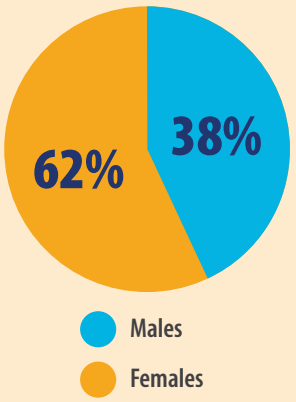
Forensic Interviews

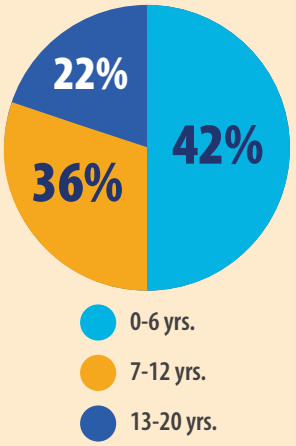
733
attended

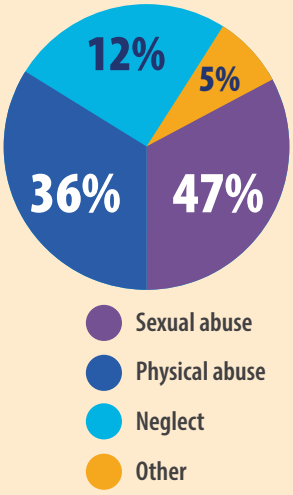
Mental Health

2,814
encounters

CAC Demographics







"Other" includes at-risk siblings, drug endangerment, witness to violence, failure to thrive, and exploitation.

Projects and Programs

A spotlight on Children and Family Services projects and programs that expand services, address emerging needs and strengthen community impact.

THE FAMILY FIRST PREVENTION SERVICES PROGRAM (FFPSP)

The FFPSP is a new approach to child welfare that focuses on prevention rather than removal. The program provides evidence-based services, such as parenting support, substance use treatment, and mental health resources to strengthen families and keep children safely at home whenever possible. By working hand-in-hand with schools, community-based organizations, faith leaders, and families themselves, FFPSP creates a community-driven network of care that builds resilience, reduces foster care entry, and ensures every child has the opportunity to thrive.

THE CHILD AND FAMILY TEAM MEETING (CFTM) PROJECT

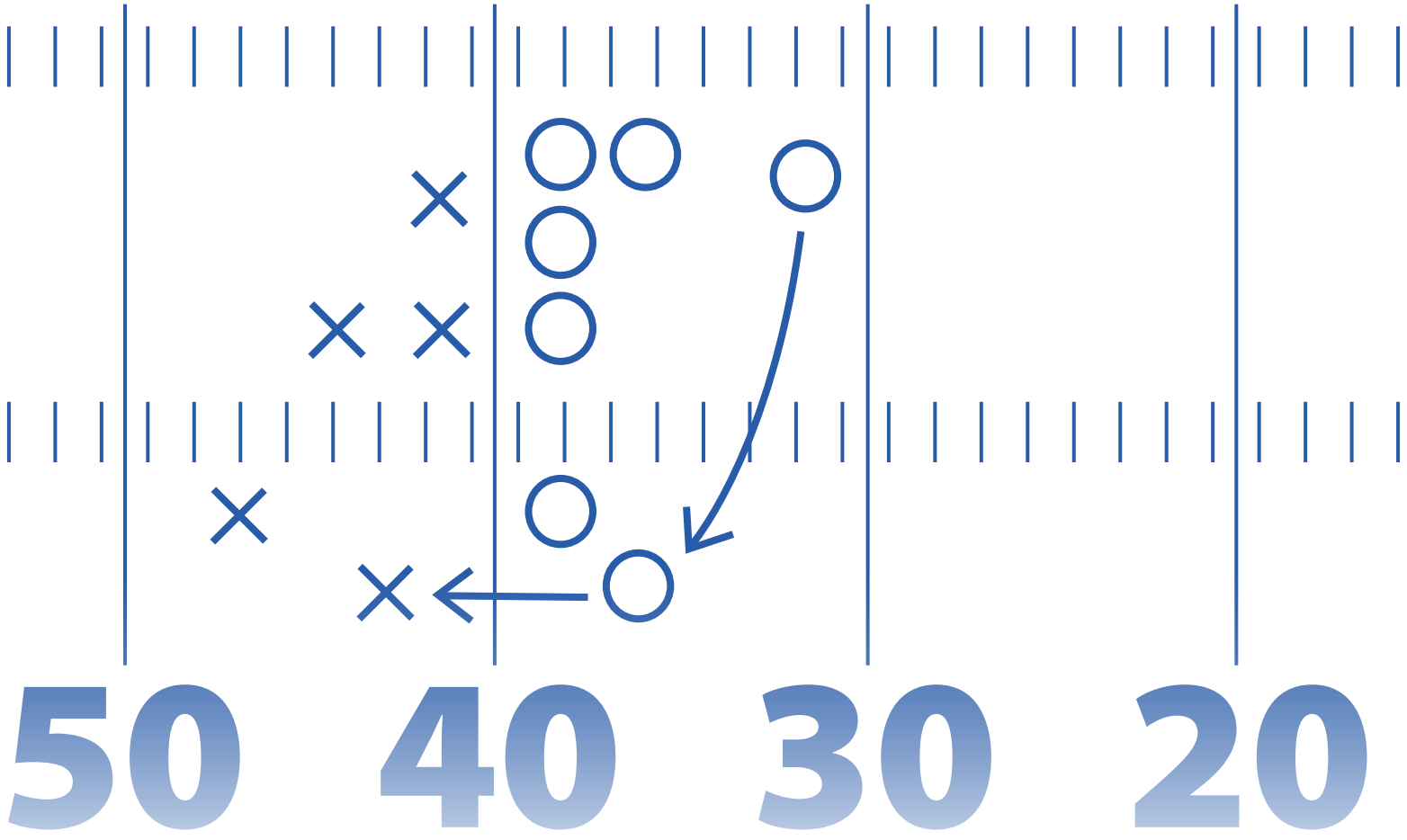
The CFTM Project is dedicated to strengthening the quality, consistency, and impact of CFTMs across the agency. A group of CFS professionals reviews current practices to ensure meetings occur regularly and meaningfully throughout the life of a case. Emphasis is placed on holding meetings with fidelity, bringing together all key participants, and honoring each family's culture and voice. The group will develop recommendations and process improvements that promote genuine family engagement and better coordination of services.

CHILDREN AWAITING PLACEMENT (CAP) PROJECT

The CAP project focuses on increasing bed capacity in San Bernardino County for youth with complex needs. Within this effort, CFS is developing the Children's Crisis Continuum Pilot Program (CCCP), a regional collaboration with Riverside County that supports youth experiencing acute behavioral health challenges. The program is designed to address gaps in the continuum of care so that youth can have their needs met in the least restrictive and most supportive environment possible. CAP also includes building specialized bed capacity for youth who are Commercially Sexually Exploited Children (CSEC) or at risk of CSEC, as well as securing contracts to expand placements and services for this vulnerable population.

THE INTAKE IMPROVEMENT PROJECT

The Intake Improvement Project is committed to strengthening the intake process within the child welfare system. Bringing together staff from all regional offices, a group of CFS professionals work collaboratively to streamline procedures, improve efficiency, and promote consistency across the agency. The goal is to create a more effective and balanced system that supports manageable caseloads for staff and ensures timely, high-quality services for children and their families.





Partnerships

Highlighting the collaborations and partnerships that enhance CFS's ability to serve children, youth, and families effectively.

CHILDREN'S NETWORK (CN)

The CN was created to identify gaps and overlap in services. CN sets priorities for inter-agency projects and implements collaborative public and private programs to ensure better and more comprehensive services to children and youth.

CHILDREN'S FUND

Children's Fund has partnered with Children and Family Services to meet the needs of children and their families by private fundraising and leveraging resources. Together we are able to meet their needs and create better futures for the children of San Bernardino County.

DEPARTMENT OF BEHAVIORAL HEALTH (DBH)

DBH provides an array of services and offers a system of care for seriously emotionally disturbed children who are not benefiting from traditional services. Additionally, DBH offers services to youth and young adults ages 16 - 26.

DEPARTMENT OF PUBLIC HEALTH (DPH)

DPH provides Public Health Nurses (PHNs) to monitor medical and dental assessments, treatment plans and Health and Education Passports for children in foster care. The PHNs follow up on children with special health care needs, perform home assessments and provide hands-on training to parents and caregivers. They also monitor psychotropic medications and train caregivers and youth on administration of medications.

PROBATION DEPARTMENT

The Probation Department and CFS have social workers and probation officers who work as a team and utilize the least restrictive options while ensuring the best interests of the youth and the community are preserved.

Championship Moments

CFS Stories

This page features real quotes from youth and families who have benefited from our department's services. This offers a glimpse into how support, partnership, and resources can make a meaningful difference.

"When working with Children and Family Services, we met the most amazing people who were so supportive of not only our sweet Nora, but our entire family.

Beitler Family, Adoptive Family

"I think it is amazing that people are actually here to encourage us and inspire us…"

Foster Youth, Senior Celebration

"From the Foster Adoption Agency to San Bernardino County Children and Family Services, everyone was very attentive, always asking us if we needed help, answering any questions…"

Adoptive Family

"I think it's important to have events like this for kids because it's just a good opportunity to try new things that we never could have tried."

Foster Youth, Sports Faire



Annual Events

Children and Family Services events in 2024 brought energy, fun and connections to the community! From the Annual Backpack Giveaways to the Adoption Finalization Event, each gathering created memorable moments. Flip through the following pages for a recap of this year's highlights!

Events

PROM EXTRAVAGANZA

In March, the Independent Living Program (ILP) hosted two Prom Extravaganza events in Victorville and San Bernardino, with over 80 youth in attendance. The annual event ensures high school juniors and seniors in foster care can fully experience prom by providing professional beauty and grooming services such as haircuts, hairstyling, and makeup applications. Prom Extravaganza helps build confidence, create positive memories, and celebrate youth in care. This event is one of many ways San Bernardino County Children and Family Services, through ILP, supports young people in their transition to adulthood by fostering independence, self-expression, and a sense of belonging.

CAREGIVER APPRECIATION

In May 2024, CFS' Placement Resources Division hosted two Annual Caregiver Appreciation family picnics in recognition of Foster Care Month. Both family picnics honored foster, adoptive, and kinship families in San Bernardino County during Foster Care Month, celebrating and appreciating all the caregivers who provide loving homes and ensure the well-being of at-risk youth. Approximately 800 individuals attended the events, all of whom had the opportunity to engage in theme park activities and create unforgettable memories together. We want to express our appreciation to all our caregivers for their commitment to ensuring foster youth's well-being and providing a nurturing home.



FATHERHOOD BREAKFAST

2024 Fatherhood Breakfast Event Video

In June 2024, CFS, in partnership with the Department of Aging and Adult Services - Public Guardian (DAAS-PG), hosted the 10th Annual Fatherhood Breakfast events in Redlands and Victorville. More than 80 fathers and father figures attended the celebrations, which honored them as "everyday heroes" in their families and communities. The events featured inspiring remarks from Vice Chair, Fifth District Board of Supervisors Joe Baca, Jr., who shared his experience as a father and offered encouragement. Several nominated fathers were recognized with special awards for their dedication. Attendees also enjoyed a delicious breakfast, received giveaways, and valuable resources to help them become even more effective in their roles as fathers and father figures.

Events, continued

SENIOR CELEBRATION

2024 Senior Celebration Event Video

In June, CFS celebrated the Class of 2024 and their high school achievements at the Senior Celebration, hosted by the CFS Independent Living Program (ILP). This event honors foster youth graduates, recognizing their dedication and resilience in completing their studies. Supervisor Joe Baca, Jr., and CFS Director Jeany Glasgow addressed the graduates, offering words of encouragement and inspiration as they embark on their next journey. CFS proudly announces that 220 San Bernardino County foster youth seniors graduated from high school in 2024, marking a significant milestone in their academic and personal growth.

BACKPACK GIVEAWAY

2024 Backpack Giveaway Event Video

In July and August 2024, CFS hosted backpack giveaway events in San Bernardino and Victorville. More than 500 children received backpacks filled with school supplies and hygiene kits donated by the Children's Fund. Families enjoyed a fun, energetic atmosphere with games, activities, and community resource booths. Vice Chair and Fifth District Supervisor Joe Baca, Jr., CFS Director Jeany Glasgow, and Deputy Director Jamie Richter shared messages about the importance of supporting youth and strengthening families in our community. Beyond preparing students for school, the events highlighted child abuse prevention, promoted community resources, and fostered a strong sense of connection, helping to ensure children have the support they need to thrive academically and in their well-being.

FAMILIES MATTER

2024 Families Matter Event Video

On Sept. 21, CFS proudly hosted the annual Families Matter event. This celebration highlighted the successful reunification of families who overcame challenges with the support of CFS. The theme for this year was "Family Fun Fest," creating an atmosphere of joy and togetherness as families gathered to celebrate their reunification journey. Families gathered for inspiring speeches from distinguished leaders, including the Honorable Lynn M. Poncin, Fifth District Supervisor Joe Baca, Jr., and Assistant Executive Officer Diane Rundles. Their heartfelt messages praised families' perseverance and dedication, recognizing their achievements in overcoming challenges and their commitment to their loved ones. CFS Assistant Director Mia Moore and the office of Vice Chair Fifth District Supervisor Joe Baca, Jr., presented each family with a certificate honoring their hard work and commitment to reunification. Beyond a fun day, the Families Matter event was a heartfelt celebration of the dedication and resilience that family reunification entails. As these families embark on new beginnings, the event showcases the strength of unity and the hope that accompanies each reunification journey.

Events, continued

SPORTS FAIRE

2024 Sports Faire Event Video

In June, CFS hosted the 15th Annual Sports Faire for foster, kinship, and probation youth throughout San Bernardino County. This event allowed the youth to dive into the world of sports and discover a new passion while learning life skills such as leadership, teamwork, goal setting, and sportsmanship. CFS Director Jeany Glasgow warmly welcomed all attendees, emphasized the event's significance, and encouraged the youth to engage, have fun, and create lasting memories. Vice Chair Fifth District Joe Baca, Jr., gave an enthusiastic speech, further igniting excitement and underscoring the importance of the Sports Faire. Sports Faire features ten sports: Tennis, Soccer, Boxing, Track and Field, Cheer/Dance, Football, Volleyball, Basketball, Baseball, and Softball. Each sports station was staffed by experienced coaches and volunteers who provided personalized instruction. Every sport offers unique learning experiences tailored to teach all youth the fundamentals of the sport and is a valuable addition to sports activities. Foster parents attending the event had the opportunity to participate in a foster parent training while their youth were engaged in sports. The training session provided foster parents with effective communication skills and knowledge to support and understand their foster children's needs and to create a supportive, nurturing home environment. One of the day's highlights was the generous donation from the non-profit organization Shoes That Fit, which gave every attendee a free pair of shoes. This heartfelt contribution boosted the children's confidence and equipped them with gear to actively participate in sports and other activities. The 15th Annual Sports Faire was a resounding success, creating an enthusiastic environment where foster, kinship, and probation youth could embrace new challenges and develop skills through the power of sports. The diverse range of activities ensured that every participant found an activity they loved.

INDEPENDENT CITY (I-CITY)

2024 I-City Event Video

In November 2024, CFS' Independent Living Program hosted its Annual I-City Event at the Ontario Convention Center. The event typically serves foster youth from San Bernardino County aged 16-18. This year, however, participation expanded to include youth ages 18-21 from CFS, the San Bernardino County Probation Department, and Walden Extended Care Services. A total of 90 youth attended, giving them the chance to experience being "adults" for a day in a simulated city setting where they practiced money management and decision-making skills. Participants moved through various workshops, including Education, Banking, Government Center, the Forever Independent Thrift Store, Entertainment, Career Center, Child Care, Housing Utilities, Transportation, Grocery Store, Counseling, and Health Center. They received a simulated monthly budget and were asked to make smart financial choices. Second District Supervisor Jesse Armandarez, CFS Director Jeany Glasgow, and the Chief Probation Officer each took time to speak directly to the youth, offering words of inspiration, guidance, and encouragement. They emphasized the importance of perseverance, personal growth, and making positive choices, while acknowledging the challenges many of the youth have overcome. Their messages aimed to motivate the attendees to envision a bright future and to remind them that they have a network of support within the community. Many youth shared that they had fun and found the event's inspirational messages meaningful. The efforts of everyone involved supported the mission, goals, and values of CFS.

ADOPTION FINALIZATION EVENT

2024 Adoption Finalization Event Video

On Nov.13, 2024, CFS held its 23rd Annual Adoption Finalization Event. Over 100 youth, ranging from 10 ½ months to 14 years old, were adopted into their forever homes. In partnership with the Superior Court of California and the San Bernardino County Juvenile Court, 70 families celebrated at the Ontario Convention Center. This year's theme, "Making Forever Campfire Memories with Families," highlighted the warmth and lasting bonds formed on this special day. Families enjoyed activities such as face painting, balloon animals, treasure hunts, and a resource fair while waiting for their courtroom time. The event featured remarks from Assemblyman Tom Lackey, The Honorable Judge Rodney Cortez, The Honorable Judge Lynn M. Poncin, and San Bernardino County's Fourth District Supervisor Curt Hagman, Fifth District Supervisor Joe Baca, Jr., Chief Executive Officer Luther Snoke, Assistant Executive Officer Diane Rundles, and CFS DIrector Jeany Glasgow. Each congratulated the families on this joyful day and emphasized the significance of creating stable, loving homes for youth. "Today, we celebrate children finding permanency and leaving foster care to join their forever families. This event also honors the village that made this possible, reminding us that no family is alone on this journey. Behind every child and family is a community of dedicated individuals who have played a vital role in supporting them", CFS Director Jeany Glasgow states. The Annual Adoption Finalization Event reflects CFS's commitment to permanency for children when reunification with their biological families is no longer possible. It's a powerful reminder of the critical work being done to give every child the opportunity to grow up in safe, nurturing homes.



The Game Plan Continued

A forward-looking view of CFS initiatives, upcoming projects and strategic priorities for continued impact in the community.

DIRECTOR'S MESSAGE-LOOKING AHEAD

As we look to the future, our focus remains clear: prevention, kinship, and keeping children out of congregate care. We are committed to helping families thrive before intervention is ever needed. When out-of-home care becomes necessary, we adopt a Kin-First approach. We know that children placed with relatives or close family friends experience better outcomes and stronger connections than those placed in congregate settings. Our work ahead is about building and supporting those family-based networks.

One of the most exciting developments on the horizon is the continued growth of our Highland Campus, which will include a Family Resource Center designed to serve the broader community. This center will be open to the public, providing support and resources to help families get the help they need early, long before child welfare involvement is necessary. It represents our long-term vision of accessibility, prevention, and partnership.

We're also dedicated to deepening our Kin-First culture, ensuring that every child who enters care has the best possible chance to remain connected to their family, community, and cultural identity. This is about honoring relationships and strengthening the foundation that helps children feel safe and loved.

To the children, youth, and families we serve: our message for the future is one of empowerment and partnership. We want to walk alongside you, providing the resources and support you need to make the best choices for your family. We're also continuing to expand our partnerships with community-based organizations across the county to ensure help is never far away.

Together, we're creating a future where families are stronger, communities are more connected, and every child can grow up in a safe, loving home.

Contact Us

CHILDREN AND FAMILY SERVICES ADMINISTRATION

909-388-0242

Scan QR code to go to the CFS website.

Scan QR code to go to the CFS Facebook page.

Scan QR code to go to the CFS Instagram page.

To report child abuse or neglect, call the Child & Adult Abuse Hotline at: 800-827-8724 (available 24 hours)

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Children and Family Services

